

# Benjamin D. Prozinski

[REDACTED], Chicago, IL [REDACTED]

## WORK

### Accenture

Chicago, IL

**EXPERIENCE** *Business Analyst Consultant*, April 2007 – February 2009

- Executed and lead onshore and offshore projects across development and testing phases
- Drove integration and performance management across multiple projects and clients
- Facilitated successful exchange between leadership, business and technical stakeholders

### Apex IT

Minneapolis, MN

*Associate Consultant*, August 2005 – March 2007

- Implemented, upgraded and customized CRM systems PeopleSoft and Siebel OnDemand
- Deployed and administered CRM databases on Oracle and SQL Server 2000 & 2005

### Accenture GmbH

Berlin, Germany

*Operational Efficiencies & Benchmarking Project Apprenticeship*, February 2005 – June 2005

- Client consulting experience, strategy management project; business language German
- Assisted in areas value creation, mergers & acquisitions, market analyses, operational efficiencies, benchmarking, content management, sustainable development, and CRM

### University of Minnesota - MIS Research Center

Minneapolis, MN

*Web Communications Specialist / Lab Manager*, January 2003 – January 2005

- Designed, developed custom CRM ecommerce-driven .NET applications on SQL Server
- Built and maintained advance student computer lab infrastructure, security and policy

### The Toro Company

Bloomington, MN

*Business Intelligence Developer*, June 2003 – August 2003

- Analyzed existing custom and implemented new financial reporting system
- Utilized BusinessObjects with multi-dimensional data sources on SAP BW and Oracle

### Caribbean Wireless Telecom

Minneapolis, MN

*IT & Business Development Lead*, January 2001 – June 2003

- Provided technical and strategic expertise across areas in startup company
- Analyzed core business processes and solutions for implementation and integration

## EDUCATION

### UNIVERSITY OF MINNESOTA - CARLSON SCHOOL OF MANAGEMENT

Bachelor of Science in Business; Fall 2004; GPA: 3.28

Major: Management Information Systems (MIS); International Business

### Congress-Bundestag Youth Exchange for Young Professionals

August 2004 – July 2005; Germany

- Prestigious one-year fellowship; intensive German language and culture studies, four-month professional IT training at University of Rostock, five-month corporate internship

### I.E.S. European Union Studies

September 2002 – December 2002; Germany

- European Union origins, development and enlargement; focus on political, economic and business relations; extensive travel across European Union

## SKILLS

*Industries:* Retail, Hospitality, Education, Telecommunication & Public Services

*CRM:* Oracle PeopleSoft Enterprise, Microsoft CRM, Siebel CRM OnDemand

*Analytics:* SAP Business Warehouses (BW), Oracle XML Publisher, BusinessObjects

*Project:* MS Visual Studio, MS Visio, MS Project; MS SharePoint; Mercury LoadRunner

*Database:* Oracle DB, MS SQL Server & Analysis Services, MS Access; Data Warehousing

*Online/Web:* ASP.NET, VB.NET & C#; HTML, XML, Web Services; IIS